

# Your life. Your identity.



## You don't want identity thieves anywhere near your personal information.

Neither do we.

### *Did you Know...*

... one in 23 adults is likely to become a victim of identity theft in 2006?

... without professional assistance victims are often forced to spend more than 20 work days recovery from this crime?

... national losses from identity theft were over three times greater than aggregate losses from burglary, larceny theft, and motor vehicle theft?

... identity theft is the nation's top consumer complaint for five consecutive years?

Identity theft is the fastest growing crime in America. That's why **Mercer Insurance Group** provides its identity theft coverage customers and their immediate family members with highly experienced identity theft resolution specialists, along with proactive resources and ongoing education. Should you become a victim of identity theft, a personal advocate will work with you one-on-one, every step of the way until your identity is restored.





## Now you don't have to face the risk alone.

When it comes to identity theft, strong emotions such as fear, anger, helplessness and frustration may overwhelm a victim. Many have no idea how to resolve their crisis, or whom to turn to for guidance. Promptly and properly notifying credit and law enforcement agencies as well as other institutions can be a daunting and exhausting task for anyone trying to resolve the situation on their own.

Fortunately, our resolution specialists have extensive experience in resolving financial fraud. They know exactly how to handle the crisis, and will do all the work for you. You'll get what you need most — a one-on-one relationship with a dedicated advocate who you can rely on to restore your good name. They are there for you whenever a question arises.

For more information on the risks of identity theft, including tips, articles, FAQs and ongoing threat alerts regarding the latest scams, visit our identity theft educational website: [www.mercerinsidentitytheft.com](http://www.mercerinsidentitytheft.com).

Other services provided, at no extra charge include:

Unlimited access to your dedicated, personal advocate via toll-free number

Family members included

Proactive assistance for victims of wallet and purse theft

Systematic notification to credit bureaus, creditors and collectors, government agencies, and relevant parties

All phone calls and documentation needed to resolve your identity theft

Comprehensive case file creation to assist law enforcement and insurance

A 3-in-1 credit report and ongoing credit monitoring for all victims

Fraud monitoring for victims of true identity theft

Optional credit file freezes and interface with state identity theft passport programs (when available)

### *Steps you can take to reduce your risk:*

Do not carry your Social Security card in your wallet.

Use online bill pay and e-bills to remove confidential information from the mail and improve payment tracking.

Use a secure locking mailbox or a post office box.

Shred anything that contains your name, address, or other sensitive data before discarding, using a crosscut shredder.

Never write your Social Security number on your checks.

**Call 800-223-0534** for more information, or to be connected to Mercer's Identity Theft Resolution Center.

Powered by  
**Identity Theft 911™**

